

MID-ERIE COUNSELING AND TREATMENT SERVICES AKA ENDEAVOR HEALTH SERVICES

is concerned about the welfare of *all* individuals, regardless of race, religion, income, gender, sexual orientation or national origin.

Individuals who are at particular risk for lethality, hospitalization, or out-of-home placement can receive access to services on an expedited basis through the appropriate Mid-Erie program. Mid-Erie programs are funded through a mixture of government dollars and fee for service reimbursements. Mid-Erie will not deny services based on inability to pay. Those with no insurance, or who have a bona fide inability to pay for services, determined according to Federal Poverty rate guidelines and the rules set forth in the Mid-Erie's Client Fee Agreement, may be eligible for discounted (i.e., sliding fee schedule) based on family size and income, or free services. Mid-Erie makes its programs available to all persons who can benefit from programs and services offered by Mid-Erie.



Mid-Erie Counseling and Treatment Services complies with applicable Federal civil rights laws and does not discriminate nor exclude people or treat them differently on the basis of race, color, national origin, age, disability, or sex.

Mid-Erie Counseling and Treatment Services:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, let your counselor or any member of the support staff know.

If you believe that Mid-Erie Counseling and Treatment Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, or email with: Laura A. Hale, Diversity Council Member, 1526 Walden Avenue, Cheektowaga NY 14225, diversity@mid-erie.org. If you need help filing a grievance, Laura A. Hale, Diversity Council Member is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES

English Translation: Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

<p>Arabic عربي 🇸🇵</p> <p>أشر إلى لغتك. وسوف يتم جلب مترجم فوري لك. سيتم تأمين المترجم الفوري مجاناً.</p>	<p>Korean 한국어 🇸🇵</p> <p>귀하께서 사용하는 언어를 지적하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.</p>
<p>Armenian Հայերեն 🇸🇵</p> <p>Ցոյց տու՛ւք ո՛ր մէկ լեզուն կը խօսիք՝ Թարգմանիչ կը կանչել կը տանք. Թարգմանիչը կը տրամադրուի անվճար.</p>	<p>Laotian ພາສາລາວ 🇸🇵</p> <p>ຊີ້ບອກພາສາທີ່ເຈົ້າເວົ້າໄດ້. ພວກເຮົາຈະຕິດຕໍ່ນາຍພາສາໃຫ້. ທ່ານບໍ່ຕ້ອງເສຍເງິນຄ່າແປໃຫ້ແກ່ນາຍແປພາສາ.</p>
<p>Cantonese 廣東話 🇸🇵</p> <p>請指認您的語言， 以便為您提供免費的傳譯服務。</p>	<p>Mandarin 國語 🇸🇵</p> <p>請指認您的語言， 以便為您提供免費的口譯服務。</p>
<p>French Français 🇸🇵</p> <p>Pointez vers votre langue et on appellera un interprète qui vous sera fourni gratuitement.</p>	<p>Polish Polski 🇸🇵</p> <p>Proszę wskazać swój język i wezwiemy tłumacza. Tłumacza zapewnimy bezpłatnie.</p>
<p>German Deutsch 🇸🇵</p> <p>Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird gerufen. Der Dolmetscher ist für Sie kostenlos.</p>	<p>Portuguese Português 🇸🇵</p> <p>Indique o seu idioma. Um intérprete será chamado. A interpretação é fornecida sem qualquer custo para você.</p>
<p>Hindi हिंदी 🇸🇵</p> <p>अपनी भाषा पर इंगित करें और एक दुभाषिया बुलाया जाएगा। दुभाषिये का प्रबन्ध आप पर बिना किसी खर्च के किया जाता है।</p>	<p>Russian Русский 🇸🇵</p> <p>Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.</p>
<p>Hmong Hmoob 🇸🇵</p> <p>Taw rau koj hom lus. Yuav hu rau ib tug neeg txhais lus. Yuav muaj neeg txhais lus yam uas koj tsis tau them dab tsi.</p>	<p>Spanish Español 🇸🇵</p> <p>Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.</p>
<p>Italian Italiano 🇸🇵</p> <p>Puntare sulla propria lingua. Un interprete sarà chiamato. Il servizio è gratuito.</p>	<p>Tagalog Tagalog 🇸🇵</p> <p>Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.</p>
<p>Japanese 日本語 🇸🇵</p> <p>あなたの話す言語を指して下さい。 無料で通訳を提供します。</p>	<p>Thai ไทย 🇸🇵</p> <p>ช่วยชี้ที่ภาษาที่ท่านพูด แล้วเราจะจัดหาล่ามให้ท่าน การใช้ล่ามไม่ต้องเสียค่าใช้จ่าย</p>
<p>Khmer (Cambodian) ខ្មែរ (កម្ពុជា) 🇸🇵</p> <p>សូមចង្អុលភាសាអ្នក ។ យើងនឹងហៅអ្នកបកប្រែភាសាមកជូន ។ អ្នកបកប្រែភាសានឹងជួយអ្នកដោយមិនគិតថ្លៃ ។</p>	<p>Vietnamese Tiếng Việt 🇸🇵</p> <p>Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.</p>